

Connecting your washing machine to recycled water



Your Aquarevo house is special because it's helping to reduce demand on Melbourne's water supplies – which is a pretty big deal.

Recycled water is wastewater from your kitchen, laundry, shower and toilet and instead of letting it go to waste, we treat it to the highest Class A standard at our water recycling plants. Recycled water can then be used for things like watering the garden, flushing toilets and washing your clothes.

Your Aquarevo home is connected to Class A recycled water, so you can connect your washing machine to recycled water and reduce reliance on drinking water.

The benefits of connecting your washing machine to recycled water:

- Saves money on your water bill.
- Saves drinking water and helps protect our precious water supply.
- It's safe, high quality and always in supply.

Class A recycled water meets guidelines set by the Environment Protection Authority Victoria and is endorsed by the Department of Health and Human Services.

To learn more about recycled water visit:
southeastwater.com.au/recycledwater

See page 2 for instructions on how to connect your washing machine to recycled water.

We also have a video showing the steps at:
southeastwater.com.au/aquarevowatersource

If you don't feel confident, it is recommended that you ask your plumber to change your laundry connection.

We're here to help and you can reach our team via email at aquarevo@sew.com.au or call 1800 337 775.



Find out more
Scan the QR code or
visit southeastwater.com.au/aquarevowatersource

Here's how to connect your washing machine to recycled water

1. Your washing machine taps are typically located in the cabinet under the laundry trough/sink.

You will see 3 taps (see diagram below). One for recycled water, one for cold water and one for hot water*.



*Hot water is sourced from the rainwater tank.

2. Check to see if your washing machine is already connected to recycled water.

If it is connected, it will look like the diagram below, with the washing machine hose connected to the recycled water tap. You don't need to do anything else, you're saving money and contributing to a sustainable community.



3. If your washing machine isn't already connected to the recycled water, turn the cold water tap off by turning it clockwise. ↻
4. To remove the hose from the tap, turn the hose connection anti-clockwise. ↺

Note: there may be a small amount of water left in the hose. You can place a towel under the area to catch the small amount of water.

5. Check that the recycled water tap is turned off by turning it clockwise. ↻

If the recycled water tap has a cap on the outlet of the tap, remove it by turning it anti-clockwise. ↺

6. Carefully attach the washing machine hose to the recycled water tap and tighten it by turning the hose connection clockwise. ↻
7. Turn the recycled water tap on slowly by turning anti-clockwise. ↺

Check for leaks. If leaking, you can tighten further as required.



Scan the QR code to watch a video showing these steps.
southeastwater.com.au/aquarevowatersource

Purple pipes

Recycled water can be identified by its purple pipes, taps and meter.

Never change or paint your recycled water fittings as the colour helps to avoid confusion with your drinking water supply.

If you need to replace any of your recycled water taps and fittings, a reputable plumbing supply store is the place to go.

How to get in touch

Project contact 1800 403 833
engagement@sew.com.au

Report a leak or check water interruptions
mysupport.southeastwater.com.au/LIVE

Faults and Emergencies 13 28 12 (24hrs)

Account enquiries 13 18 51
(8am – 6pm, Mon – Fri)

TTY users 13 36 77 (ask for 13 18 51)

Need an interpreter?



إذا كنت تحتاج مترجم، اتصل بالرقم 03 9280 0779

اگر بہ یک ترجمان نیاز دارید،
به شماره 03 9280 0779 زنگ بزنید

यदि आपको दुभाषिणी की आवश्यकता है,
तो 03 9280 0779 पर कॉल करें

ਜੇਕਰ ਤੁਹਾਨੂੰ ਦੁਭਾਸ਼ੀਏ ਦੀ ਲੋੜ ਹੈ,
ਤਾਂ 03 9280 0779 'ਤੇ ਫ਼ੋਨ ਕਰੋ

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03 9280 0779 අමතන්න

உங்களுக்கு மொழிபெயர்த்துரைப்பாளர்
தேவைப்பட்டால், 03 9280 0779 என்ற
எண்ணை அழையுங்கள்

Si necesita un intérprete, contacte: 03 9280 0779
Nếu cần thông dịch viên, hãy gọi số 03 9280 0779

southeastwater.com.au