

Water hammer check list

Please ask your plumber to complete this form and email it along with any photos, videos and extra notes to faults@sew.com.au with the subject "**Water Hammer [Your property address]**"

Property address

Unit no.	Street no.	Street name
Suburb		Postcode

Your licensed plumber's details

Plumber's name:	Phone
Business name	Licence no.

Checks for your licensed plumber to complete (tick if yes)

<i>*Note: Please label photo and video file names with the check number they relate to. e.g 4 no noise with hot water off.mp4</i>	Check completed?	Installed?	Faulty?	Photo attached*	Video attached*
1. Has a digital meter recently been installed? Yes/No	<input type="checkbox"/>				
2. Is the check valve faulty after the meter on the customer side?	<input type="checkbox"/>				
3. Is the pressure limiting valve (PRV) faulty after the meter on the customer side? e.g. adjusting PRV setting lower and adjusting setting back.	<input type="checkbox"/>				
4. Is there air in the evaporative cooling pipes?	<input type="checkbox"/>				
5. Is the hot water unit relief valve / tempering valve faulty? Take before and after videos by turning off hot water. Reopen the valve after check complete.	<input type="checkbox"/>				
6. Is there any air trapped in the pipes?	<input type="checkbox"/>				
7. Are any washers faulty?	<input type="checkbox"/>				
8. Is the toilet cistern float control valve faulty?	<input type="checkbox"/>				
9. Are any pipes poorly secured?	<input type="checkbox"/>				
10. What date did this first occur?					
11. Do you have any extra comments?					