ENVIRONMENT POLICY

1. Purpose

This policy outlines South East Water's commitment to protecting the environment and achieving environmentally responsible and sustainable outcomes.

2. Scope of policy

This policy applies to all South East Water's and its subsidiary, Iota Services Pty Ltd's business activities and operations, and must be observed by all directors, employees, agents and contractors.

3. Policy statement

At South East Water we're committed to identifying and managing risks to the environment and complying with our environmental and legal obligations. We look to implement innovative measures that improve environmental outcomes for our customers and the broader community.

To facilitate our commitment to protecting and enhancing the environment, South East Water utilises an Environmental Management System certified to ISO 14001 – Environmental Management Systems.

South East Water is committed to:

- Complying with all applicable environmental laws, regulations and other legal obligations;
- Assessing the risks to human health and the environment from our activities, and acting to mitigate these risks so far as reasonably practicable;
- Protecting our environment for current and future generations, acknowledging that damage to the environment is likely to disproportionately impact vulnerable communities;
- Maximising resource efficiency by minimising the use of water, energy, waste production and pollution, and increasing the use of recycled water;
- Integrating environmental considerations and objectives into planning and decision-making throughout the lifecycle of our assets and services;
- Promoting an employee culture of understanding and valuing environmental protection, including biodiversity and ecological integrity;
- Making use of best available up-to-date information, keeping abreast of developments in scientific knowledge, and, where significant uncertainty exists, not using this as a reason for not taking action;
- Creating a culture that values Traditional Owners' ecological knowledge and where appropriate draws on their wisdom to protect and enhance biodiversity outcomes;

- Being stewards of the natural environment in which we operate and contributing to the development of public policy where applicable;
- Taking action to mitigate greenhouse gas emissions from our operations and strengthening resilience to the impacts of climate change;
- Being accountable environmental custodians through measuring and monitoring performance and sharing our sustainable initiatives with key stakeholders and the wider community;
- Continuously reviewing and improving our Environmental Management System (EMS) and ensuring ongoing certification against AS/NZ ISO 14001; and
- Strengthening sustainable procurement decision-making across the organisation.

4. Related policies

- Asset Management Policy
- Climate Change Policy
- Compliance Policy
- Finance Policy
- Quality Policy
- Safety and Wellbeing Policy
- Risk Management Policy

5. Legislation and related documents

A detailed list of applicable environmental legislation and regulatory requirements sits within our corporate compliance register. Below is a (non-exhaustive) list of key legislation:

- Water Act 1989
- Environment Protection Act 2017
- Climate Change Act 2017
- Planning and Environment Act 1987

6. Accountability

The Managing Director is accountable to the Board of Directors for implementing this policy.

7. Approval

Approved by:	South East Water Board of Directors
Approved on:	27 October 2026
Sponsor:	General Manager, Liveable Water Solutions
Implementer:	Environment and Approvals Manager
Review date:	27 October 2030