



**Healthy Water.
For Life.**

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1 May 2026

Hello

South Melbourne Sewer Project – Stage 2- Investigation Works- Market Street- Temporary loss of parking

The South Melbourne Sewer Upgrade Stage 2 will increase the capacity of the sewer network to cater for population growth and future proof the sewerage network. As part of this project, we're doing investigative works to help us finalise the design.

We're working with our delivery partner, BFHI (Beca, Fulton Hogan and Interflow) to help us.

What we're doing

We need to locate and expose underground services and cables, using ground penetrating radar, conduct visual inspections and soil sampling to understand ground conditions along our proposed work area.

When it's happening

We're planning to start works on **Thursday 7 May 2026** and estimate the investigative works will take approximately 4 weeks to complete. You can expect us to work from Monday to Friday between 7 am and 5 pm, weather permitting.

During the works you might notice:

- **Construction noise from machinery.**
- **Temporary loss of parking in Market St- In the days prior to access being required, we'll place bollards in the restricted area along with flyer notifications on vehicles.**
- **Traffic detours.**

Construction staff will be around to make sure people, bikes and cars can move around safely. You'll still have access to footpaths and businesses in the area.

There will be no disruption to your water or sewerage services during these works.

Next steps

We'll continue to work with you to minimise impacts, where possible. We'll get in touch prior to returning to the area to confirm dates and any potential impacts of these works.

Need to get in touch?

We're here to help, so here's how to reach our project team:

BFHI:

Phone: 0488 101 648

Email: jrodd@interflow.com.au

Web:

We'd like to thank you for your patience and cooperation while we got the job done.

Kind regards,



Nicole Briggs
Project Engineer
South East Water

How to get in touch

Report a leak or check water interruptions
mysupport.southeastwater.com.au/LIVE

Account enquiries
13 18 51 open 8am – 6pm, Mon – Fri

Faults and Emergencies 13 28 12 open 24hrs

TTY users 13 36 77 (ask for 13 18 51)

Interpreter Services 9209 0130 (all languages)

Follow us on social for updates



Need an interpreter?

إذا كنت تحتاج لمترجم، اتصل بالرقم 03 9280 0779

如需口译服务，敬请拨打: 03 9280 0779

如需口译服务，敬請撥打: 03 9280 0779

Εάν χρειάζεστε διερμηνέα, επικοινωνήστε με το 03 9280 0779

Jika Anda membutuhkan seorang juru bahasa, telepon 03 9280 0779

통역사가 필요하시면 03 9280 0779으로 연락하세요

Если вам нужен переводчик, позвоните по номеру 03 9280 0779

Si necessita un intérprete, contacte: 03 9280 0779

Nếu cần thông dịch viên, hãy gọi số 03 9280 0779

