

19 March 2021

Dear Customer

## Pakenham Regional Recycled Water Scheme

South East Water is taking the coronavirus (COVID-19) outbreak very seriously and following all advice from the Department of Health and Human Services (DHHS) and State and Federal Governments.

As an essential service we're working with government, other water authorities and our industry partners to maintain safe, continuous delivery and to protect the wellbeing of our employees, customers and community.

We'll be changing the way we engage with you about the project to comply with physical distancing rules and to keep you safe.

We'll make an appropriate time with you for face-to-face engagement, outside where appropriate, and will be happy to organise meetings via phone or video conference (using a digital platform of choice (e.g. Skype or Zoom) if you prefer. Letters and emails will be used to keep you updated about the project.

If you have any concerns or queries regarding this project, please contact Guy Frodsham / 0428 594581 / [Guy.Frodsham@sew.com.au](mailto:Guy.Frodsham@sew.com.au).

Kind regards



Dr Rowan Barling  
Alternative Water Planning Manager



If you require an interpreter, contact (03) 9280 0779.

إذا كنتم بحاجة إلى مترجم، اتصلوا على 9280 0779  
အကယ်၍ သင်တို့အားပြန်ဆိုပေးရန် လိုအပ်ပါက ကျေးဇူးပြု၍ ၉၂၈၀ ၀၇၇၉ ကို ဖုန်းဆက်ပါ။

ប្រសិនបើលោកអ្នកតម្រូវអ្នកបកប្រែភាសា សូមទូរស័ព្ទលេខ 9280 0779

如果您需要一名口译员，请拨9280 0779。

اگر به ترجمان ضرورت دارید، لطفاً به 9280 0779 تلفون کنید.

Αν χρειάζεστε διερμηνέα, Σας παρακαλούμε καλέστε το 9280 0779

통역사가 필요하시면 9280 0779로 전화하십시오

اگر به مترجم نیاز دارید، لطفاً به شماره 9280 0779 زنگ بزنید.

Если вам нужен переводчик, пожалуйста звоните по телефону 9280 0779

Nếu bạn cần người thông ngôn, xin gọi số 9280 0779