

**Q. What will the construction works involve?**

**A.** We will be installing relief sewer pipes and new concrete manholes along Kelvinside Road, Callander Road, Barnett Grove, Dunblane Road and Carpenter Street, Noble Park. The installation of relief pipes will be done through a process called underground pipe jacking. This involves excavating twenty-nine shafts in total. We'll be working with our contractor ZJW to complete construction.

**Q. What are the kinds of things that might impact me during construction?**

- A.**
  - A change in normal traffic flow and short-term lane and road closures on Kelvinside Road, Callander Road, Barnett Grove, Carpenter Street, Corrigan Road and Carpenter Street.
  - Driveway access will be impacted at some locations along the alignment. We'll notify affected properties in advance.
  - Reduced speed limits will be in place.
  - More trucks on the streets around you.
  - Noise from machinery, like beepers when trucks reverse.
  - Our traffic management team will be around to make sure people, bikes and cars can move around safely.

**Q. Will there be an increase in noise, dust or vibration?**

**A.** The construction methods chosen are not likely to cause high levels of dust and vibration. The project team will carry out regular site area inspections during high volumes of work to monitor for the safety and comfort of local residents and the community. There will be periods of noise from machinery and drilling rigs. The crew will try to keep noisier works to a minimum between 7 am and 9 am.

**Q. Will my driveway be impacted during the works?**

**A.** Sections of the road along the works alignment will be closed for up to eight weeks at a time. Vehicle access to driveways in these sections of the road will be blocked. Pedestrian access to properties however will be maintained. The project team will notify affected properties in advance and advise of alternative parking arrangements.

**Q. I have a medical condition; my property needs to be accessible at all times.**

**A.** If you require property access due to a medical condition, please contact the ZJW Project Manager **Tom Brennan immediately on 0432 624 797 or Tom.Brennan@jaydo.com.au.**

**Q. Will you repair any damage?**

**A.** When we've finished the job, we'll leave things how we found them and make sure we return any areas we've impacted as close as possible to their original condition.

**Q. Will my water services be affected?**

**A.** No, but please don't hesitate to call our 24/7 Faults and Emergencies team on 13 28 12 if you experience disruptions at any time.



# Mile Creek Sewer Upgrade Frequently Asked Questions

We need to upgrade the ageing Mile Creek sewer in Noble Park North and Noble Park to increase the capacity of the sewer network to cater for population growth in the area and future proof the sewerage system.

**Q. Why do we need to do these works?**

**A.** The population in Melbourne's south-eastern suburbs is growing, placing pressure on the current sewerage system. These works will upgrade the capacity of the existing Mile Creek sewer, so that future growth can be met.

The works will:

- Improve service reliability into the future.
- Future proof the sewer network.
- Reduce ongoing maintenance and repair costs.

**Q. What is the project timeline?**

**A.** Construction will be completed in three phases, over nine months.

- Phase 1: Ebdon Street Upgrade from early-January 2023.
- Phase 2: Kelvinside Road Upgrade from mid-March 2023.
- Phase 3: Callander Road Upgrade from late-March 2023.

If works progress well, we may start and finish some stages earlier than anticipated. We'll keep affected residents updated.

**Q. Where will the project site office be located?**

**A.** ZJW will have a site compound on Craven Street, Noble Park from late February 2023. This location has been approved by council. The compound will be secure and adhere to strict safety requirements.

**Q. What will the work hours be?**

**A.** Construction hours will be Monday to Friday between 7am and 5pm. If Saturday works are necessary, they will take place between 7am and 1pm. On the odd occasion, we might need to work at other times for safety, technical or permit reasons.

**Q. How will I know about the works in my area?**

**A.** South East Water and their appointed contractor ZJW (Zinfra, Jaydo, WSP Joint Venture) will keep you informed about the project and construction in your area. Please also refer to the South East Water website: [www.southeastwater.com.au/milecreek](http://www.southeastwater.com.au/milecreek)

**Q. Do I have to pay for these works?**

**A.** No. There is no cost to the property or business owner for these works.

**Need to get in touch?**  
We're here to help.

Here's how to reach our project team:

**Jordan Smith (ZJW Engagement Advisor)**  
0412 686 006

**South East Water**  
[engagement@sew.com.au](mailto:engagement@sew.com.au)  
[southeastwater.com.au](http://southeastwater.com.au)



**National Relay Service (NRS)**  
TTY: 13 36 77 (ask for 131 851)

**Translator Interpreter Service**  
03 9209 0130

خدمة الترجمة الشفهية: 9209 0130  
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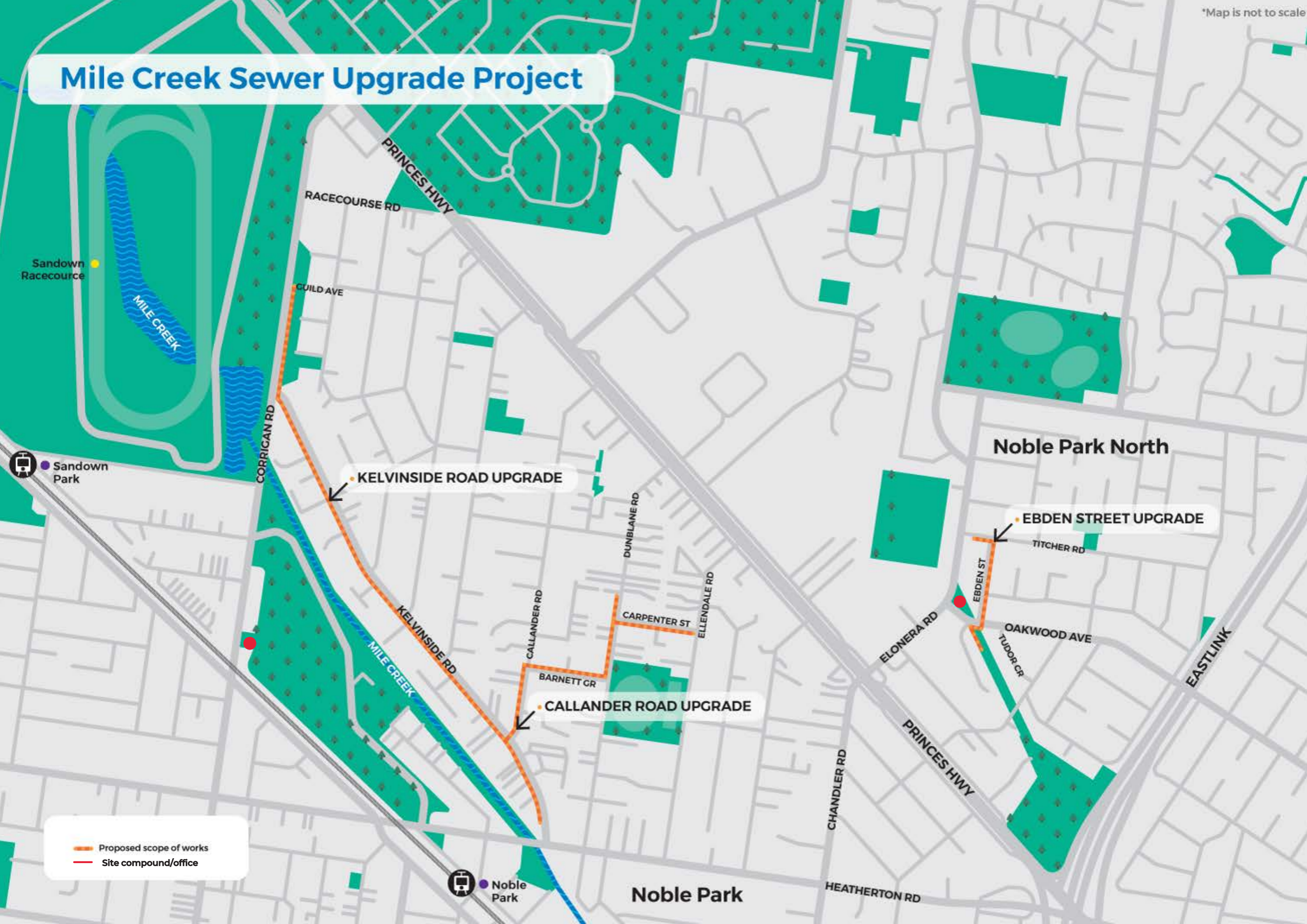
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□ 译服务电话 9209 0130。

Dịch vụ thông dịch 9209 0130.

# Mile Creek Sewer Upgrade Project



Sandown Racecourse

Sandown Park

Noble Park

Noble Park North

Noble Park

- Proposed scope of works
- Site compound/office

KELVINSIDE ROAD UPGRADE

EBDEN STREET UPGRADE

CALLANDER ROAD UPGRADE



CORRICAN RD

RACECOURSE RD

PRINCES HWY

GUILD AVE

KELVINSIDE RD

MILE CREEK

CALLANDER RD

BARNETT CR

CALLANDER ROAD UPGRADE

DUNBLANE RD

CARPENTER ST

ELLENDALE RD

ELONERA RD

EBDEN ST

EBDEN STREET UPGRADE

TITCHER RD

OAKWOOD AVE

TUDOR CR

CHANDLER RD

PRINCES HWY

HEATHERTON RD

EASTLINK