

2 October 2023

TO THE OCCUPIER

Hello,

**Mile Creek Sewer Upgrade – Upcoming construction and traffic impacts on Kelvinside Road, Noble Park**

ZJW (Zinfra, Jaydo, WSP Joint Venture) has been engaged to deliver construction of the Mile Creek Sewer Upgrade on behalf of South East Water.

**We'd like to let you know that weather permitting we'll start the next stage of works along Kelvinside Road from 10 October 2023 until late February 2024. These works will be staged along Kelvinside Road between Heatherton Road and Cypress Court.**

Works will take place during the day, Monday to Friday between the hours of 7am and 5pm and Saturday between the hours of 9am and 3.30pm. On occasion we may need to work outside these hours for safety or technical reasons.

We'll do everything we can to keep the disruption to a minimum and leave the area as we found it, however you may notice:

- **Change in normal traffic flow and road closures along sections of Kelvinside Road for up to six weeks at a time** (refer to map).
- **Local access only for Kelvinside Road residents between Heatherton Road and Page Close.**
- A temporary site set up and storage area in Craven Street.
- Periods of noise when heavy machinery is being used, including reversing beepers.
- **Driveways fronting the work zone will have limited vehicle access.** The project team will notify affected properties in advance and advise of alternative parking arrangements. Pedestrian access to all properties will be maintained during these works.
- Reduced speed limits will be in place.
- More trucks on local roads and limited street parking.

Traffic management will be available to safely guide drivers, cyclists and pedestrians through the works area. Please take care when travelling around the work site.

**If, for medical reasons, you require full property access at all times, please contact us immediately on 0432 624 797 or email: [tom.brennan@jaydo.com.au](mailto:tom.brennan@jaydo.com.au).**

We'll continue to work closely with you to minimise impacts wherever possible and keep you informed about upcoming works, which may impact you.

## Need to get in touch?

We're here to help, so here's how to reach our project team:

Name: Tom Brennan (Project Manager)

Phone: 0432 624 797

Email: [tom.brennan@jaydo.com.au](mailto:tom.brennan@jaydo.com.au)

Name: Liz Ellis (Engagement Advisor)

Phone: 0413 241 789

Email: [liz.ellis@wsp.com](mailto:liz.ellis@wsp.com)

We'd like to thank you for your patience and cooperation while we get the job done.

Kind regards



Tom Brennan

**Project Manager**

**Zinfra / Jaydo / WSP**

## How to get in touch

**Report a leak or check water interruptions**  
[mysupport.southeastwater.com.au/LIVE](https://mysupport.southeastwater.com.au/LIVE)

### Account enquiries

13 18 51 open 8am – 6pm, Mon – Fri

**Faults and Emergencies** 13 28 12 open 24hrs

**TTY users** 13 36 77 (ask for 13 18 51)

**Interpreter Services** 9209 0130 (all languages)

## Follow us on social for updates



## Need an interpreter?

إذا كنت تحتاج لمترجم، اتصل بالرقم 03 9280 0779

如需口译服务，敬请拨打：03 9280 0779

如需口譯服務，敬請撥打：03 9280 0779

Εάν χρειάζεστε διερμηνέα, επικοινωνήστε με το 03 9280 0779

Jika Anda membutuhkan seorang juru bahasa, telepon 03 9280 0779

통역사가 필요하시면 03 9280 0779으로 연락하세요

Если вам нужен переводчик, позвоните по номеру 03 9280 0779

Si necessita un intèrprete, contacte: 03 9280 0779


Nếu cần thông dịch viên, hãy gọi số 03 9280 0779




Map of upcoming traffic impacts on Kelvinside Road



 Works area  
  


 Road closed  
 (Local access only)

 Southbound traffic only