



14 November 2025

Hello

South Melbourne Sewer Upgrade – Stage 2 (Investigation works)

South East Water will soon start work on the South Melbourne Sewer Upgrade (Stage 2) which will involve the installation of a new underground sewer main in South Melbourne and Southbank. The project has been split into 3 stages with stage 1 having completed in February 2024. This project will increase the capacity of the sewer network to cater for population growth and futureproof the sewerage system.

Before construction works start for stage 2, we need to complete investigation works to help finalise the design.

What we're doing

We need to locate and expose underground services and cables, using ground penetrating radar, conduct visual inspections and soil sampling to understand ground conditions along our proposed alignment.

When it's happening

Starting from **Monday 17 November** you might notice our delivery partner BFHI (Beca, Fulton Hogan and Interflow) along the proposed pipe alignment map overleaf.

You can expect us to work from Monday to Friday between 7 am and 6 pm. On the odd occasion, we might need to work at other times for safety, technical or permit reasons. We anticipate investigation works to take 8 months to complete.

During the works you might notice:

- More trucks on the streets around you
- Construction noise from machinery including beepers when trucks reverse and the use of heavy machinery
- **Fewer car parks around the works area.**
- **For access requirements, we may need to temporarily restrict parking in certain locations near the works zones (see map overleaf). In the days prior to access being required, we'll place bollards in the restricted area along with flyer notifications on vehicles.**

Construction staff will be around to make sure people, bikes and cars can move around safely. You'll still have access to footpaths and businesses in the area.

There will be no disruption to your water or sewerage services during these works.

Next steps

Once the investigation works are complete, we'll finalise the designs for the project and return to site to commence construction works.

We'll continue to work with you to minimise impacts, where possible. We'll get in touch prior to returning to the area to confirm dates and any potential impacts of these works.

Need to get in touch?

We're here to help, so here's how to reach our project team:

BFHI:

Phone: 0488 101 648

Email: jrodd@interflow.com.au

We'd like to thank you for your patience and cooperation while we got the job done.

Kind regards,

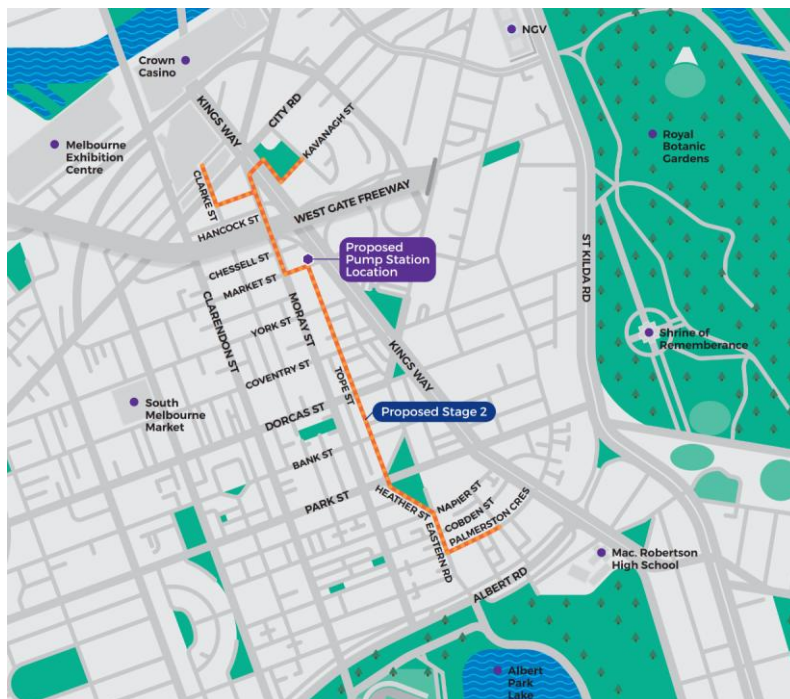
Nicole Briggs

Nicole Briggs

Project Engineer

South East Water

Proposed alignment



How to get in touch

Report a leak or check water interruptions
mysupport.southeastwater.com.au/LIVE

Account enquiries

13 18 51 open 8am – 6pm, Mon – Fri

Faults and Emergencies 13 28 12 open 24hrs

TTY users 13 36 77 (ask for 13 18 51)

Interpreter Services 9209 0130 (all languages)

Follow us on social for updates



Need an interpreter?

إذا كنت تحتاج لمترجم، اتصل بالرقم 03 9280 0779

如需口译服务，敬请拨打: 03 9280 0779

如需口譯服務，敬請撥打: 03 9280 0779

Εάν χρειάζεστε διερμηνέα, επικοινωνήστε με το 03 9280 0779

Jika Anda membutuhkan seorang juru bahasa, telepon 03 9280 0779

통역사가 필요하시면 03 9280 0779으로 연락하세요

Если вам нужен переводчик, позвоните по номеру 03 9280 0779

Si necessita un intérprete, contacte: 03 9280 0779

Nếu cần thông dịch viên, hãy gọi số 03 9280 0779

