

# Recycled water

How to use it around your home  
and your annual plumbing check



## Every day, millions of litres of water go down the drain.

But rather than let it go to waste, we treat this wastewater to produce a range of recycled water products, ready for you to use for all sorts of things.

## There are lots of reasons to use recycled water:

- Save money on your water bill
- Saves water in your laundry, garden and toilets and helps protect our precious water supply
- It's safe, high quality and always in supply
- Recycled water is exempt from Permanent Water Use Rules, so you can have a green garden all year round

## Recycled water is great for:



Washing clothes



Cleaning outside areas/  
furniture



Flushing toilets



Washing cars  
(on the lawn only)



Watering lawns,  
plants and vegetables



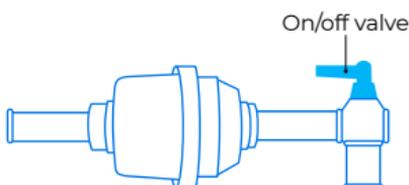
Filling your pet's water bowl  
(except pigs)

## Check your recycled water plumbing

You need to check your recycled water connection every year to make sure recycled water remains connected properly. This is important especially if you've had plumbing, landscaping or renovation works done on your property.

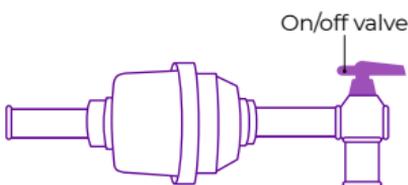
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### Drinking water meter



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### Recycled water meter



## How to check your recycled water plumbing

1. Turn off the valve on your drinking water meter. Leave the purple recycled water meter on.
2. Turn on all sink, bath and shower taps (hot and cold) one-by-one. All taps should run dry after a short time.
3. After the taps have run dry, flush all toilets. They should refill as normal.
4. Turn on all outdoor taps. All outdoor drinking water taps (if you have them) should run dry, while the purple recycled water taps should continue to run. If this doesn't happen it could mean there's a cross connection, which is where the two water supplies are connected to the wrong outlets.

If you think you might have a cross connection, please get in touch with us as soon as possible. You can call our Recycled Water Officer on **9552 3575**.

## How to get in touch

For more information about recycled water visit [southeastwater.online/recycledwater](https://southeastwater.online/recycledwater)

**Email** [support@southeastwater.com.au](mailto:support@southeastwater.com.au)

**General enquiries** 13 16 94

**General account enquiries** 13 18 51

**South East Water Customer Care** 9552 3540

**TTY users** 133 677 (ask for 13 18 51)

**Interpreter service** 9209 0130 (all languages)

[southeastwater.com.au](https://southeastwater.com.au)

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## Need an interpreter?

**Interpreter service** 9209 0130 (all languages)

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