

Reimbursement of plumbing expenses

1. Customer details

Contact name _____

Account number _____

Job address _____

Phone number _____ Email address _____

Montage job number _____ The Montage number will be provided when your licenced plumber contacted South East Water. If unknown, please contact South East Water.

2. Plumber details

Name _____ Company name _____

ABN _____ Email address _____

Address _____

Registration/License number _____

3. Job details

Date of job / / Invoice number _____ Invoice cost _____

Description of job _____

4. Payment details

Claim amount _____

BSB _____

Account number _____

Bank account name _____

Plumbers can use SEWmap, our free app that has South East Water's current GIS information including map base, property, water, sewer and recycling assets. If your plumber has charged you for plumbing costs associated with determining where the blockage was, you may make a claim for reimbursement for fair and reasonable costs associated with a plumber's call out, up to a maximum of \$350. In investigating the blockage, your plumber must perform best practice to determine the location of the blockage.

Signature _____

Date / /

- Invoice has been attached
- The information provided above is true and correct
- If invoice is over \$350, I'm aware that South East Water may only reimburse up to \$350