

WatersEdge
101 Wells Street
Frankston VIC 3199
PO Box 2268
Seaford VIC 3198 Australia
Telephone +613 9552 3000
southeastwater.com.au

Date

The Occupier
Acme Industries P/L
1 Home Road
NEW TOWN VIC 3***

Hello

TRADE WASTE NOTICE - STAGE 1

Property 1 Home Road, New Town

Trade Waste No ABC123

South East Water Corporation ABN 89 066 902 547 notifies you that your trade waste discharge does not comply with your Trade Waste Consent with South East Water

Enter reason of breach.

You are required to rectify the breach within seven days of this Notice.

All follow up visits may incur a minimum management fee of \$194.94 and sampling costs if applicable.

We also request you to write to the address below within seven days of this notice, outlining:

- why the breach set out above occurred; and
- what action has been taken to ensure that it does not recur –

and send that statement to: Industrial Waste Coordinator

South East Water Corporation - Trade Waste

PO Box 2268 Seaford VIC 3198

Discharging trade waste other than in accordance with a trade waste agreement or consent is an offence, punishable by a fine of \$31,092 and additional fines of up to \$12,436.80 for each day that the breach continues.

If you have any questions, please contact myself on phone number **9552 3662** or email **tradewaste@sew.com.au**

Regards,

Manager Trade Waste

FAILURE TO COMPLY WITH TRADE WASTE CONSENT BY DISCHARGING CONTAMINANTS

WHEN WILL WASTE NOT COMPLY?

You will breach your Trade Waste Consent with South East Water if you, among other things, discharge contaminants:

- in greater concentrations than the Trade Waste Consent allows; or
- which are not mentioned in the Trade Waste Consent.

WHY MUST TRADE WASTE COMPLY?

Trade Waste which does not comply with your Trade Waste Consent can:

- threaten the health and safety of people working in or near sewers, or in treatment plants;
- corrode, block or damage sewers, leading to sewer overflows or collapse;
- damage sewage treatment processes or reduce their effectiveness;
- prevent effluent from Melbourne Water's and South East Water's treatment plants from complying with the Environmental Protection Authority discharge licences; and
- reduce or restrict opportunities to re-use treated effluent or sludge.

WHAT USUALLY HAPPENS WHEN TRADE WASTE DOES NOT COMPLY?

If South East Water detects that Trade Waste from your premises does not comply with your Trade Waste Consent, the following action may be taken by South East Water:

Stage 1

After an offending sample of waste is analysed, a Trade Waste Officer may issue a Notice (see over). The Notice will usually:

- set out how the sample fails to comply;
- require you to remedy the problem within a short, specified period;
- require you to set out in writing the reasons for the breach and what steps have been taken to ensure that it does not happen again; and
- meet South East Water's costs in requiring that trade waste complies with the Trade Waste Consent.

South East Water will continue to take and analyse samples of trade waste to see if the trade waste complies with the Trade Waste Consent.

Stage 2

If further samples of waste do not comply after the date specified in the Notice, South East Water may write a letter which requires you to:

- review your waste treatment processes;
- attend a meeting with South East Water's officers to discuss reasons for the breach and action taken or proposed to prevent a recurrence;
- meet South East Water's costs in requiring that trade waste complies with the Trade Waste Consent:
- If any priority sample does not comply, South East Water may issue a Notice of Contravention under section 151 of the Water Act 1989, setting out a date by which certain matters set out in the Notice of Contravention must be addressed; and
- If any of these matters are not addressed in the period set out in the Notice of Contravention, you must cease discharging trade waste to South East Water's sewer immediately and the trade waste connection point may be sealed. If the connection point is sealed under these circumstances, your Trade Waste Consent will terminate.

South East Water may continue to take and analyse samples of waste. If priority samples all comply with the Trade Waste Consent, you will be notified.

If your Trade Waste Consent is terminated. A new Trade Waste Consent must be signed before any further trade waste can be discharged, and you may also be required to prove it will be complied with.

Please note that you may be liable to a fine of up to \$31,092 and additional fines of \$12,436.80 for each day during which trade waste is discharged other than in accordance with your Trade Waste Consent.

The outline of possible action above is without prejudice to any rights of South East Water at law, in relation to your Trade Waste Consent. In particular, South East Water may take action that does not include all the stages outlined above.