

Direct Debit Request

To set up direct payments from your bank account or credit card, complete this form and mail it to us at:



South East Water
Direct Debit
PO BOX 2268
Seaford VIC 3198

By completing this direct debit request, you are authorising South East Water, Direct Debit User Id 677092, to debit your nominated account for water and/or sewerage charges through the Bulk Electronic Clearing System.

You understand that we will debit your account in accordance with South East Water's Direct Debit Agreement, which can be found at southeastwater.com.au/dd and that both parties will be bound by the terms and conditions of the Direct Debit Agreement. We will send you confirmation of your direct debit arrangement within seven working days of processing your request.

Your details

South East Water account no. _____

Customer name _____

Company name (if applicable) _____

ABN (if applicable) _____ Property address _____

Post code _____ Phone _____

Email _____

Multiple properties

For multiple properties please complete additional property details below or attach a listing of the additional accounts.

South East Water account no. _____

Property address _____

Post code _____

Payment options

Important: If you wish to pay your account fortnightly or monthly, please contact South East Water on **13 18 51** prior to completing this form for a calculation of instalment amounts and commencement date.

Please tick ONE option

Pay in full on due date ☐

Fortnightly Instalments ☐ Amount \$ _____ Commencement date ____/____/____

Monthly Instalments ☐ Amount \$ _____ Commencement date ____/____/____

Payment method

You can choose to pay by bank account or credit card.

Bank account

Financial institution name _____

Account name _____

BSB number (Must be 6 Digits) — Account number _____

Where the bank account to be debited is held jointly, by proceeding with this request you confirm that you have obtained the appropriate authority and consent from the other account holder to enter into this direct debit arrangement.

Credit card

Card type: Mastercard ☐ Visa ☐

Card number — —

Expiry date ____/____/____

Name on card _____

Signature - Individual

I hereby confirm that I agree to the Direct Debit Agreement (available at southeastwater.com.au/dd) which I have read and understood.

Account holder's signature _____

Date ____/____/____

Signature – On behalf of a Company

You must be authorised to sign on behalf of the company AND you must have authority to operate the Company's bank account.

I hereby confirm that I have read and understood the Direct Debit Agreement (available at southeastwater.com.au/dd) and that I am authorised to agree to those terms and enter in to this Direct Debit Arrangement on behalf of the company listed above:

Signature of authorised officer _____

Position held _____ Name _____

Address _____

Email _____ Phone _____

Date ____/____/____

Second company signatory (if required)

Signature of authorised officer _____

Position held _____ Name _____

Address _____

Email _____ Phone _____

Date ____/____/____

Privacy Statement

South East Water is committed to protecting personal information provided by you in accordance with our Privacy Charter and the principles of the Victorian privacy laws. The information you provide will be used to provide water and sewer services and will generally be made available to employees/contractors to allow those services to be provided to you. If the requested information is not provided, South East Water will be unable to process your request/application. You may access the information you have provided to South East Water by emailing us at foi@sew.com.au.

How to get in touch

Report a leak or check water interruptions
mysupport.southeastwater.com.au/LIVE

Faults and emergencies 13 28 12 (24hrs)

Account enquiries 13 18 51 (8am – 6pm, Mon – Fri)

TTY users 13 36 77 (ask for 13 18 51)

WatersEdge 101 Wells Street Frankston VIC 3199

P.O. Box 2268 Seaford VIC 3198 Australia

southeastwater.com.au

**Healthy Water.
For Life.**

Need an interpreter?

إذا كنت تحتاج لمترجم، اتصل بالرقم 03 9209 0130

如需口译服务，敬请拨打：03 9209 0130

如需口譯服務，敬請撥打：03 9209 0130

Εάν χρειάζεστε διερμηνέα, επικοινωνήστε με το 03 9209 0130

Jika Anda membutuhkan seorang juru bahasa, telepon 03 9209 0130

통역사가 필요하시면 03 9209 0130 으로 연락하세요

Если вам нужен переводчик, позвоните по номеру 03 9209 0130

Si necessita un intérprete, contacte: 03 9209 0130

Nếu cần thông dịch viên, hãy gọi số 03 9209 0130

