Water Main Renewal
St Kilda Road, Southbound Service Road
Frequently asked questions

What can I expect during the night works?
South East Water and Interflow will work to ensure that community impacts are kept to a minimum. During the night works, you may notice:
- Traffic delays and road users will be requested to seek alternate routes.
- Limited on street car parking.
- An increase of trucks on local roads.
- Limited use of the southbound service road with some sections closed.
- Restricted vehicle access for driveways and car park entrances.
- Temporary water supply will be provided to ensure water supply to customers.
- Short periods of noise when heavy machinery is being used.
- Temporary storage/site set up in local streets.
- Temporary metal plates over the bike lane during the day to cover construction excavation areas and make the road safe.
- Temporary impacts to public transport/road services such as bus stops, taxi ranks and car rental/sharing bays.
- Once construction is completed, permanent reinstatement of the affected road.

South East Water is committed to delivering quality and reliable water and wastewater services to our customers and the community.

We’re giving new life to old pipes along St Kilda Road between Armadale and Henry Streets, increasing the reliability of the water network.

Works will involve renewing a section of the water main in the southbound service road. Construction will be undertaken during the night.

We have engaged Interflow to deliver the construction of this project on our behalf.

Contact us
If you would like more information, please contact the Water Renewals Project Team:
Phone 1800 814 900 (business hours)
132 812 (after hours)
Email watermainrenewal@sew.com.au
Web southeastwater.com.au

South East Water would like to thank you for your patience and cooperation. These works are necessary to ensure long-term benefits for our customers and community.
Q. **Why do we need these works?**
A. These works will replace the existing water main which was constructed in 1868 and is coming to the end of its lifespan. It will also increase capacity to cater for future demand. The works will:
- Improve service reliability into the future
- Reduce potential property damage if the water main fails
- Reduce ongoing maintenance and repair costs.

Q. **What do the works involve?**
A. The new water main will be installed on the same alignment as the existing water main, which is in the bicycle lane and east parking bays of the southbound service road. The majority of works will be completed at night to reduce the impact on road users, businesses and the community.

Q. **When will the works start?**
A. Construction is scheduled from late February/early March until August 2015 (weather permitting). The works will be from 7pm to 7am Sunday to Thursday. It is possible that work may occur outside of these hours for safety or technical reasons.

Q. **What will the construction/work zone look like?**
A. Works will be conducted in temporary zones of approximately 100 metres in length along St Kilda Road, between Armadale and High Streets. You will notice some movement of vehicles in and out of work zones, to transport materials and pipe sections. Traffic Management teams will be in place to ensure safe pedestrian and vehicle movement.

Q. **How long will work in each zone take?**
A. Works will be in any one location for approximately two to three weeks. Every effort will be made to move work zones as quickly and safely as possible.

Q. **Will my water supply be affected?**
A. Your water supply will remain available via a temporary water main throughout construction unless otherwise advised. We will notify you at least 48 hours in advance of any planned service disruptions (excluding emergency disruptions). The temporary water supply will be provided at the same high quality standard as normal supply, however you may notice a slight decrease in pressure.

Q. **How will local businesses and residents be affected?**
A. We will be working closely with affected residents and businesses leading up to and during construction to minimise disruptions. During works, fire services, including sprinkler systems and monitored automatic alarms may be impacted. South East Water and the Metropolitan Fire Brigade are working together to ensure affected buildings have an alternate Emergency Fire Supply Plan throughout construction. Customers are advised to review their building or business Emergency Plan and advise appropriate insurers of the planned fire service disconnection. Further details on date of isolation and expected duration, if required, will be made available to business and building managers prior to isolation.

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**Road users**

Q. **Will I be able to use the southbound service road during the day?**
A. Yes. Temporary road plates over the work areas will be in use during the daytime so road users will not be affected. Please take care when travelling.

Q. **Will I be able to use the southbound service road during the evening?**
A. During night works, sections of the southbound service road will be closed and road users will be redirected to the central lanes.

Q. **Can I ride my bike on the southbound bike lane during the day?**
A. Yes. During the daytime temporary road plates over the work areas will be in use. The road plates we use have shell grip surfaces and may be slippery when wet. Please take care when riding.

Q. **Can I ride my bike on the southbound bike lane during the evening?**
A. During night works, sections of the bike lane on St Kilda Road will be closed to cyclists. Bike riders are advised to seek an alternate route in surrounding local streets.

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**Southbound service road will reopen during the day.**

Bike lanes will have steel plates placed over excavations prior to reinstatement. Some sections of the road will be newly reinstated. Please take care when travelling or riding.

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**BIKE LANE WORKS IN BIKE LANE**

St Kilda Road - daytime

The water main will be replaced in the bike lane.

St Kilda Road - night time

The southbound service road will be closed and traffic will be redirected to the central lanes. Bike riders are advised to seek an alternate route in surrounding local streets. Please take care when travelling or riding.