

## Single Residential Recycled Water Plumbing Inspections

### Changes to current booking practices

We advise the following procedure for booking recycled water plumbing inspections will apply **from 1 July 2015** at each of the three current mandatory stages:

- Stage 1 – completion of pipework between the water meter and the dwelling;
- Stage 2 – completion of the roughing-in of the pipework inside the dwelling (before wall lining is installed);
- Stage 3 – at works commissioning stage (before the dwelling is occupied).

Plumbers working in South East Water's region will be required to book **all** three inspections directly with South East Water.

#### Required recycled water inspection booking information

When requesting an inspection, please provide at least one business days' notice, and the following:

1. Date site ready for inspection
2. Inspection type (Stage 1, 2, or 3)
3. PIC Number
4. Site address (lot number, street name, suburb)
5. Plumber's details (name and company)
6. Plumber's mobile phone number and email address

Requests for recycled water inspections with South East Water can be made by email to **recycledwater@sew.com.au** or alternatively on **(03) 9552 3219**. PropertyConnect (South East Water's online plumbing and development portal) will soon provide the capacity for plumbers to request recycled water inspections online.

Please note:

- South East Water may, at its discretion, choose to omit a Stage 1 or Stage 2 inspection.
- South East Water will notify the nominated plumber by the end of the day on which the inspection was conducted in the event that the recycled water installation is not carried out in accordance with the Conditions of Connection, under the provisions of the Water Act 1989. If we do not inspect within two business days of the day booked for inspection, the works may proceed;
- For Stage 3 (commissioning) inspections, a preferred time may be nominated, however will be subject to change by South East Water, of which the nominated plumber will be notified directly. We will inspect the works and until the inspection is satisfactorily completed, no connection to the recycled water supply may occur.
- South East Water will carry out inspections solely for the purpose set out in Clause 8.2 (d) of the Terms and Conditions of Connection to the premises relating to the recycled water supply.
- South East Water will not review, certify or approve any plumbing works the full responsibility for which remains at all times with the Licensed Plumber acting in accordance with the appropriate standards, regulations and guidelines referred to in South East Water's Terms and Conditions of Connection to the premises.
- Inspection requirements for developments other than single residential will be determined by South East Water on a case-by-case basis.

For further queries about recycled water plumbing inspections in South East Water's region, please contact Plumbing Coordinator, **John McCulloch** on **9552 3426** or Plumbing Support Officer, Beth Corkery on 9552 3219.