You might not notice a lot of the work we do because most of it is beneath your feet. Every day, we're maintaining and upgrading the pipes and pumps that keep water flowing, so you can always rely on us when you need a drink, a bath, to wash clothes or dishes, or even to fill a hot water bottle.

With some upcoming works in Sturt Street, Southbank, here's what to expect while we get the job done.

**What we're doing**

This project is to upgrade water pipes to ensure reliable water supply.

You shouldn’t notice any change to your water or sewerage services while we work.

If we need to interrupt your water supply, don’t worry. We will notify you in advance to organise connection to a temporary supply.

**What might impact you**

We'll do our best to keep impacts to a minimum, however these are the kinds of things you might notice while we work:

- More trucks on the streets around you
- Less car parks on some streets
- Noise from machinery, like beepers when trucks reverse
- A change in normal traffic flow
- Our traffic management team will be around to make sure people, bikes and cars can move around safely

Want to know more? Watch our video at [s.sew.com.au/whilewework](s.sew.com.au/whilewework)

**When it's happening**

Starting mid August to mid October 2020 depending on the weather.

Monday to Friday between 7 am and 6 pm. On the odd occasion, we may need to work at other times for safety or technical reasons.

**Don't miss these details**

We're working with our contractor Interflow to help us with this upgrade.

If you’re a business, you’ll need to make sure that the works and any interruption to water supply don’t affect your emergency fire plan. You’ll also need to let your insurer know.

When we've finished the job, we'll leave things how we found them and return any areas we’ve impacted as close as possible to their original condition.

During the outbreak of coronavirus (COVID-19) we have changed our engagement practice to ensure our crews can maintain physical distancing. Please see [s.sew.com.au/COVID-19](s.sew.com.au/COVID-19) for more information.
Need to get in touch?
We’re here to help.

Here’s how to reach our project team:
Sturt Street, Southbank Water Main Renewal
(Ref 873537)

PO Box 2268
Seaford VIC 3198
Australia
1800 814 900
renewals@sew.com.au
southeastwater.com.au

National Relay Service (NRS)
TTY: 13 36 77 (ask for 131 851)

Translator Interpreter Service
03 9209 0130

Location of pipeline to be upgraded