You might not notice a lot of the work we do because most of it is beneath your feet. Every day, we're maintaining and upgrading the pipes and pumps that keep water flowing, so you can always rely on us when you need a drink, a bath, to wash clothes or dishes, or even to fill a hot water bottle.

With some upcoming works in Durang Court, Endeavour Hills, here's what to expect while we get the job done.

<table>
<thead>
<tr>
<th>What we're doing</th>
<th>When it's happening</th>
</tr>
</thead>
<tbody>
<tr>
<td>This project is to upgrade water pipes to ensure reliable water supply. You shouldn’t notice any change to your water or sewerage services while we work.</td>
<td>Starting in late July 2020 for approximately one week, depending on the weather. Monday to Friday between 7 am and 6 pm. On the odd occasion, we may need to work at other times for safety or technical reasons.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What might impact you</th>
<th>Don't miss these details</th>
</tr>
</thead>
</table>
| We'll do our best to keep impacts to a minimum, however these are the kinds of things you might notice while we work:  
• More trucks on the streets around you  
• Less car parks on some streets  
• Noise from machinery, like beepers when trucks reverse  
• A change in normal traffic flow  
• Our traffic management team will be around to make sure people, bikes and cars can move around safely | We’re working with our contractor Comdain to help us with this upgrade.  
If you’re a business, you’ll need to make sure that the works and any interruption to water supply don’t affect your emergency fire plan. You’ll also need to let your insurer know.  
When we’ve finished the job, we’ll leave things how we found them and return any areas we’ve impacted as close as possible to their original condition.  
During the outbreak of coronavirus (COVID-19) we have changed our engagement practice to ensure our crews can maintain physical distancing. Please see s.sew.com.au/COVID-19 for more information. |

Want to know more? Watch our video at s.sew.com.au/whilewework
Location of pipeline to be upgraded

Need to get in touch? We’re here to help.

Here’s how to reach our project team:
Durang Court Water Main Renewal (Ref 881195)
PO Box 2268
Seaford VIC 3198
Australia
1800 814 900
renewals@sew.com.au
southeastwater.com.au

National Relay Service (NRS)
TTY: 13 36 77 (ask for 131 851)
Translator Interpreter Service
03 9209 0130

خادمة الترجمة الشفهية: 9209 0130
Reserved
口譯服務 9209 0130
خادمات ترجمت 9209 0130
翻譯服務 9209 0130
Dịch vụ thông dịch 9209 0130.