#### Site investigations:

# • What will the site investigations involve?

A. We're undertaking investigative works on Titcher Road, Ebden Street and Oakwood Avenue in preparation for the Mile Creek Sewer Upgrade. The investigative work involves vertical boring and taking samples of the soil and groundwater. We'll be working with our contractor ZJW (Zinfra, Jaydo, WSP Joint Venture) to complete early investigations in Noble Park North.

#### O. What are the kinds of things that might impact me during site investigations?

- A. · A change in normal traffic flow, short-term lane closures and reduced speed limits on Ebden Street, Titcher Road and Oakwood Avenue. Noble Park North (please refer to map).
  - · Vehicles entering and leaving the temporary site office from Oakwood Avenue Reserve.
  - · Surveyors in the local area.
  - · A change in normal traffic flow.
  - · More trucks on the streets around you.
  - · Noise from machinery, like beepers when
  - · Our traffic management team will be around to make sure people, bikes and cars can move around safely.

Want to know more? Watch our video at s.sew.com.au/whilewework

#### **Construction - Ebden Street Upgrade:**

#### O. What will the construction works involve?

A. We will be installing relief sewer pipes and new concrete manholes along Titcher Road, Ebden Street, Oakwood Avenue, Noble Park North. The installation of relief pipes will be done through a process called underground micro tunnelling. This involves excavating six shafts in total. We'll be working with our contractor ZJW to complete construction.

#### Q. What are the kinds of things that might impact me during construction?

- A. · A change in normal traffic flow and short-term lane and road closures on Titcher Road, Ebden Street and Oakwood Avenue (please refer to
  - · Driveway access will be impacted at some locations along the alignment. We'll notify affected properties in advance.
  - · Reduced speed limits will be in place.
  - · More trucks on the streets around you.
  - · Noise from machinery, like beepers when trucks reverse.
  - · Our traffic management team will be around to make sure people, bikes and cars can move around safely.

# O. Will my driveway be impacted during the

A. Sections of the road along the works alignment will be closed for up to eight weeks at a time. Vehicle access to driveways in these sections of the road will be blocked. Pedestrian access to properties however will be maintained. The project team will notify affected properties in advance and advise of alternative parking arrangements.

### Need to get in touch? We're here to help.

Here's how to reach our project team: Mile Creek Sewer Upgrade

PO Box 2268 Seaford VIC 3198 Australia 1800 337 775 engagement@sew.com.au southeastwater.com.au









#### **National Relay Service (NRS)** TTY: 13 36 77 (ask for 131 851)

**Translator Interpreter Service** 03 9209 0130

خدمة الترجمة الشفهية: 9209 0130

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口譯服務 9209 0130° خدمات ترجماني 0130 9209.

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口译服务电话 9209 0130 Dịch vụ thông dịch 9209 0130.





# Mile Creek Sewer Upgrade **Frequently Asked Questions**

We need to upgrade the ageing Mile Creek sewer in Noble Park North and Noble Park to increase the capacity of the sewer network to cater for population growth in the area and future proof the sewerage system.

#### Q. Why do we need to do these works?

A. The population in Melbourne's south-eastern suburbs is growing, placing pressure on the current sewerage system. These works will upgrade the capacity of the existing Mile Creek sewer, so that future growth can be met.

The works will:

- · Improve service reliability into the future.
- · Future proof the sewer network.
- · Reduce ongoing maintenance and repair costs.

# Q. What is the project timeline?

- A. · Site investigations will start in early-December 2022 for approximately one month.
  - · Festive Season break: we'll pause works in late-December and make the area safe before returning in early January.

Construction will be completed in three phases over nine months.

- · Phase 1: Ebden Street Upgrade from early-January 2023.
- · Phase 2: Kelvinside Road Upgrade from late-February 2023
- · Phase 3: Callander Road Upgrade from mid-March 2023

If works progress well, we may start and finish some phases earlier than anticipated. We'll keep affected residents updated.

## Q. What will the work hours be?

A. Construction hours will be Monday to Friday between 7am and 5pm. If Saturday works are necessary, they will take place between 7am and Ipm. On the odd occasion, we might need to work at other times for safety, technical or permit reasons.

# Q. Where will the project site office be located?

A. ZJW will have a site compound on Oakwood Avenue Reserve from early-December 2022 to March 2023. This location has been approved by council. The compound will be secure and adhere to strict safety requirements.

#### Q. I have a medical condition; my property needs to be accessible at all times.

A. If you require property access due to a medical condition, please contact the ZJW Project Manager Tom Brennan immediately on 0432 624 797 or Tom.Brennan@jaydo.com.au

# Q. How will I know about the works in my area?

A. South East Water and their appointed contractor ZJW will keep you informed about the project and construction in your area. Please also refer to the South East Water website: www.southeastwater.com.au/ milecreek

