

Project news

December 2023



Mile Creek Sewer Upgrade Project

You might not notice a lot of the work we do because most of it is beneath your feet. Every day, we're maintaining and upgrading the pipes and pumps that keep water flowing.

The Mile Creek Sewer Upgrade Project, Stage One is progressing towards its final stages.

Construction is complete for Phase 1, Ebden Street in Noble Park North. All areas impacted by the works in this area have been reinstated. However, we continue to use Oakwood Avenue Reserve as a storage area for equipment and materials until late-March 2024.

Construction for Phase 2, Callander Road is nearing completion. Works on Barnett Grove, Carpenter Street and Ellendale Road are complete. You may continue to see us around the area as we complete reinstatement works and construction on Kelvinside Road and Callander Road (please see pages overleaf for more information).

Phase 3, Kelvinside Road construction is ongoing. More details on Phase 3 can be found overleaf.

While we previously anticipated completing the entire project by the end of February 2024, the project timeline has been extended and work is now due to be completed by late-March 2024.

We appreciate your patience as we undertake the final stages of works over the next few months.

We'll continue to work with you to minimise impacts wherever possible and keep you informed about upcoming works that may affect you.

Need to get in touch?

We're here to help, so here's how to reach our project team:

Name: Tom Brennan (Project Manager)
Phone: 0432 624 797
Email: tom.brennan@jaydo.com.au

Name: Jordan Smith (ZJW Engagement Advisor)
Phone: 0412 686 006
Email: Jordan.Smith@wsp.com

Key facts



2917 metres of pipe will be installed across the project alignment.



2680 cubic metres of soil has been removed in the process of building this sewer.

If you experience any interruptions over the holiday period, don't hesitate to call our 24/7 Faults and Emergencies team on 13 28 12.



Find out more

Scan the QR code or visit southeastwater.com.au/MileCreek



Kelvinside Road Sewer Upgrade



Project timeline

January 2023

Phase 1, Edben Street construction commences

April 2023

Phase 2, Callander Road construction commences

August 2023

Phase 1, Edben Street construction completed

August 2023

Phase 3, Kelvinside Road construction commences

Late March 2024

Reinstatement commences

March 2024

Target project completion date*

*Weather permitting and subject to safety, permit and technical requirements.

Temporary site demobilisation and traffic impacts on Kelvinside Road

You may have seen us or our contractor Zinfra, Jaydo, WSP (ZJW) working in your area recently.

We're packing up and leaving the area for the festive season holidays on **Friday, 22 December 2023 and will return to finish the job from Monday 8 January 2024**. The site office in Craven Street, Noble Park will remain in place over the holidays.

Before we leave, we'll be making the area safe. This requires a section of Kelvinside Road to remain closed during the site demobilisation, between Duncan Court and Heatherton Road (please see detour map above).

What to expect during these works

- A section of Kelvinside Road to be closed, near Duncan Court (please see detour map above).
- Detours and signage will be in place.
- Driveway access to properties will be maintained.

If you experience any interruptions over the holiday period, don't hesitate to call our 24/7 Faults and Emergencies team on 13 28 12.

Kelvinside Road Sewer Upgrade



What we're doing next

From January 2024 - Upcoming traffic impacts on Kelvinside Road

We'd like to let you know that weather permitting we'll start the next stage of works along Kelvinside Road from **8 January 2024 until late-March 2024**.

These works will be staged along Kelvinside Road between Page Close and Duncan Court.

Works will take place during the day, Monday to Friday between the hours of 7 am and 5 pm and Saturday between the hours of 9 am and 3.30 pm. On occasion we may need to work outside these hours for safety, permit or technical reasons.

What to expect during these works

We'll do everything we can to keep the disruption to a minimum and leave the area as we found it, however you may notice:

- Reduced speed limits will be in place.
- More trucks on local roads and limited street parking.
- Periods of noise when heavy machinery is being used, including reversing beepers.
- Southbound local access only for Kelvinside Road residents between Page Close and Duncan Court.
- Road closures along sections of Kelvinside Road for up to six weeks at a time (refer to map above).

Traffic management will be available to safely guide drivers, cyclists and pedestrians through the works area. Please take care when travelling around the work site.

Get project updates faster!

Update your email and mobile number so you're aware of major projects and possible service interruptions. Simply log in to **mySouthEastWater.com.au** or call **13 16 94**.



Frequently asked questions

Mile Creek Sewer Upgrade

We need to upgrade the ageing Mile Creek sewer in Noble Park North and Noble Park to increase the capacity of the sewer network to cater for population growth in the area and future proof the sewerage system.



Why do we need these works?



The population in Melbourne's south-eastern suburbs is growing, placing pressure on the current sewerage system. These works will upgrade the capacity of the existing Mile Creek sewer, so that future growth can be met. The works will:

- Improve service reliability into the future.
- Future proof the sewer network.
- Reduce ongoing maintenance and repair costs.



How will I know about the works in my area?



We will provide notices of our intention to work in an area prior to the work commencing. If the works are deferred, we will send you another notification of the new proposed start date. Project signage will be installed at the work area prior to commencing the works.

We will also keep information on the project webpage updated throughout the project. Visit southeastwater.com.au/MileCreek for more information.



What do the works involve?



We will be installing new relief sewer pipes and new concrete manholes along Kelvinside Road, Ellendale Road, Dunblane Road, Carpenter Street, Callander Road and Barnett Grove, Noble Park. The installation of relief pipes will be done through a process called underground pipe jacking.



Do I have to pay for these works?



There is no cost to the property owner for these works.



Who will carry out the works?



South East Water has awarded the project contract to Zinfra, Jaydo, WSP Joint Venture (ZJW).

How to get in touch

Report a leak or check interruptions
mysupport.southeastwater.com.au/LIVE

Faults and emergencies 13 28 12 (24hrs)

Account enquiries 13 18 51
(8am – 6pm, Mon – Fri)

TTY users 13 36 77 (ask for 13 18 51)

Interpreter service

 **Languages other than English**
03 9280 0779

Jika Anda membutuhkan seorang juru bahasa, telepon 03 9280 0779

Εάν χρειάζεστε διερμηνέα, επικοινωνήστε με το 03 9280 0779

southeastwater.com.au

*Map is not to scale

Mile Creek Sewer Upgrade Project

