South East Water

Position description

Position title	*Test Analyst*
Group / Branch	*Finance & Technology/Business Technology Services*
Reports to (Title)	*Test Manager*
Competency level	*Individual Contributor*

Job Purpose

A Test Analyst plays a vital role in the software development process. Their primary responsibility is to ensure that software applications perform as expected and that any defects or issues are identified and communicated before a software product or change is deployed.

This role requires a strong understanding of software testing methodologies and attention to detail.

Key Accountabilities

- Analyse and provide feedback about functional and non-functional requirements to eliminate ambiguities.
- Analyze and provide feedback about functional designs to support security compliance.
- Develop and execute test plans and test cases to measure software quality.
- Identify and document defects and inconsistencies in software functionality, usability, and performance.
- Collaborate with software developers and other project team members.
- Validate and document completion of testing and development.
- Comply with defined testing processes, methodologies and frameworks.
- Provide feedback and recommendations to improve software development processes.
- Provide feedback about tested work items meeting company guidelines and standards.

Knowledge, Skills & Experience

- At least 2 years proven experience as a Test Analyst or similar role in software testing.
- Strong knowledge of software QA methodologies, tools, and processes (V-Model, Agile).
- Experience in writing clear, concise, and comprehensive test scenarios and test cases.
- Excellent analytical and problem-solving skills.
- Detail-oriented and committed to achieving high standards of quality.
- Strong communication and teamwork skills.
- ISTQB certifications are a plus (CTFL, CTFL-AT, CTAL-TA).
- Bachelor's degree in Computer Science, Engineering, or a related field.
- Previous experience in Utilities industry is a plus.
- SFIA Skill level 3

Dimensions

Organisational Chart

Number of people managed:

This is an individual contributor role.

Size of budget managed:

Not Applicable

Value of Assets managed:

Not Applicable

Ensuring a sustainable, resilient organisation:

Authorities outlined in Instrument of Delegations none

Compliance management responsibilities outlined in the compliance and obligations register none

Security for Critical Infrastructure identified role: No